



Prevent, Detect, Respond



Threat Environment

Increasing Attack
Surface

Vulnerabilities Abound

Ransomware Attacks
Rising

Destructive Attacks

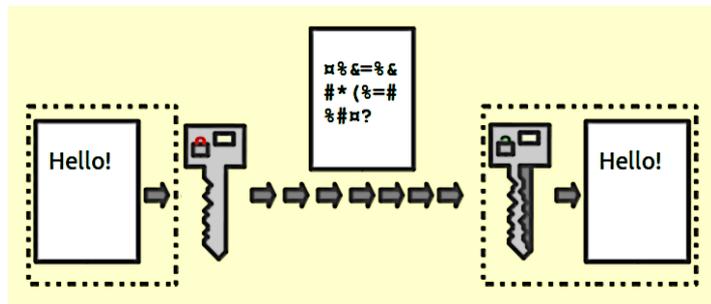
Threat
Environment

Low Risk, High Reward
More Criminals

Social Engineering
Dominates
Human Nexus



Ransomware





Q4 2021 Ransomware Stats

Average ransom amount \$322,168

Average downtime is 20 days

Top attack vectors:
Phishing
Remote Access

Selective targeting is more common

84% of cases include data exfiltration

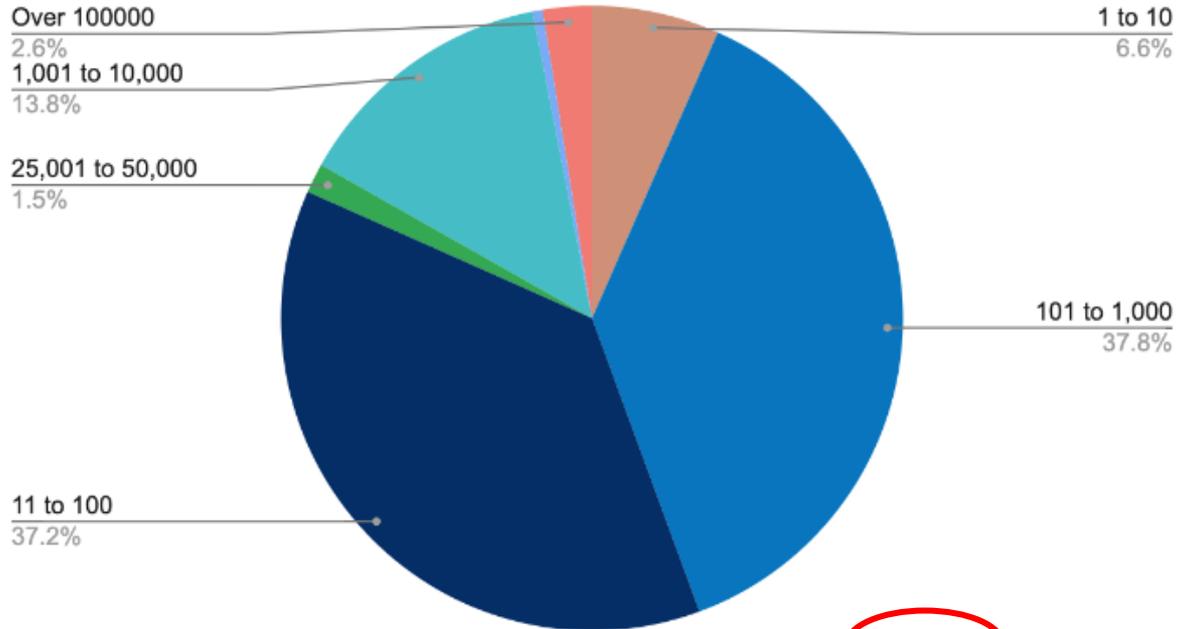
Top Target:
Professional Services

Over 3,100 Ransomware attacks in 2021



Ransomware Targets

Distribution by Company Size (Employee Count)



Over 75% of attacks impact companies with less than 1,000 employees.



Increase Resiliency

Data Backups

Protect Data

Business Continuity

What if you are a victim of ransomware?



Credential Compromise



Colonial Pipeline Incident

IT and OT not separate

Panic buying

Gas stations closed

Paid \$4.4M in ransom

Password reuse

Hackers Breached Colonial Pipeline Using Compromised Password





U Have Been Pwned Project



NJCCIC Alert | Possible Account Compromise

The New Jersey Cybersecurity and Communications Integration Cell (NJCCIC) has identified account credentials belonging to users in your organization that were posted publicly on the Internet. The data provided below includes email addresses and passwords, the date it was observed on the Internet, the date of the breach, the source of the breach if known, and the password type.

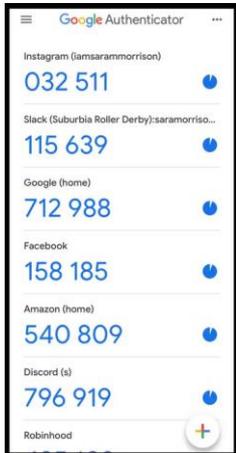
Recipient organizations are instructed to review the list of accounts with compromised credentials below and individually notify affected individuals, providing them with instructions to change their password immediately on all systems and services where the compromised credentials were used. For Password types that are listed as: "Possible Hashed Password" indicates that the password has characteristics similar to that in which the source of the breach used a one-way hashing function to scramble the plain text password. In some cases, threat actors can simply use the hash to login to the service. In other cases, threat actors can identify the hash type and use a password cracking utility to brute-force guess the plain text password. Regardless of whether a password is in plain text or hashed, the NJCCIC strongly recommends users change their passwords and enable multifactor authentication, if available. More information on account security can be found at the NJCCIC website: <https://cyber.nj.gov/learn/cybersecurity-best-practices/#account-security>

Email	Password	Password Type	Original Source	Date Observed	Date of Breach
[REDACTED].org	[REDACTED]	Plain Text	VirusTotal	09/06/2021	09/06/2021

To check your personal email address, visit haveibeenpwned.com



Credential Compromise



Multi factor authentication



**Something
you have**



**Something
you are**



**Something
you know**



Social Engineering



Social Engineering Losses

2021 Losses

\$6.9B in total (up from \$4.2B in 2019)

Ransomware: \$49M in losses

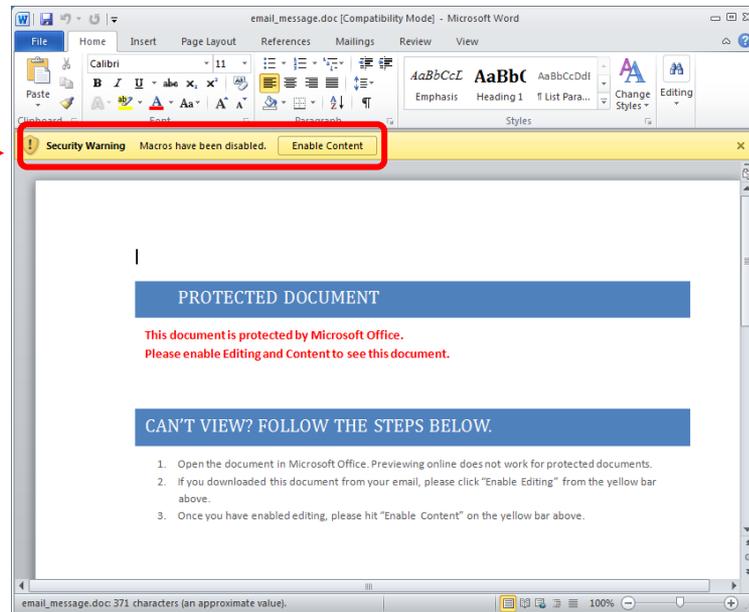
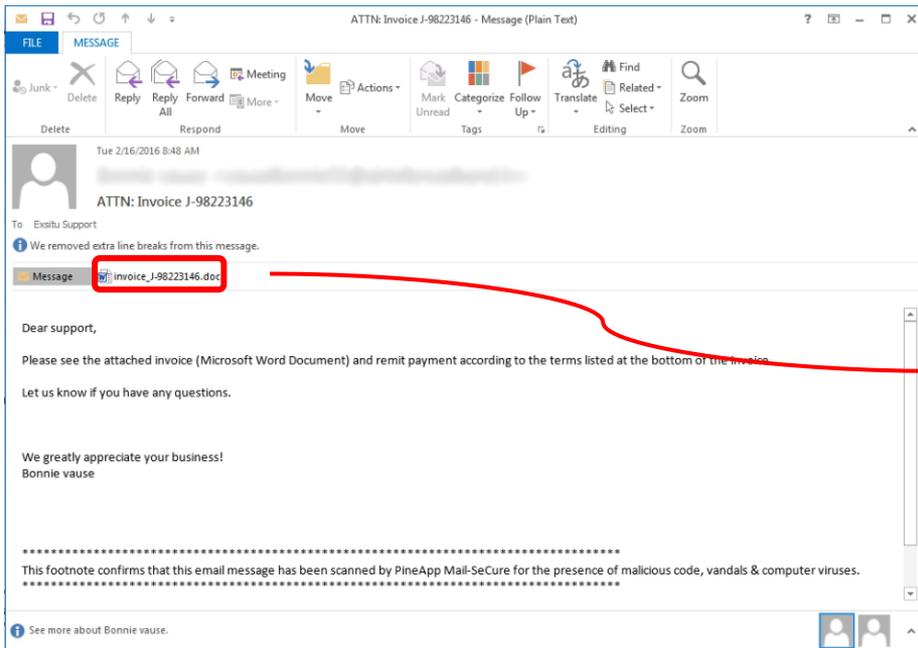
Business Email Compromise: \$2.4B (**35% of all losses related to cybercrime**)

Tech support scam losses up over 137% to over \$347.5M

Complaints only increased ~8%, yet losses increased ~60%



Business Email Compromise





Gift Card Scams

----- Forwarded message -----
From: [REDACTED]@aol.com>
Date: Sat, Aug 11, 2018 at 2:43 PM
Subject: Re: Hello
To: [REDACTED]@gmail.com

Alright, I'm sorry I'm putting this to you. I'm currently in a meeting. Please I need you to purchase iTunes gift card 5 pieces - \$100 each at the store? I would reimburse you when am through, Let me know if you can help with that right now. Thanks

Regards
[REDACTED]

On Saturday, 11 August 2108, [REDACTED]@gmail.com> wrote:

Sorry had a 10:15 with my mentor.

On Sat, Aug 11, 2018 at 1:28 PM, [REDACTED]@aol.com> wrote:
[REDACTED] Are you free at the moment?

Regards
[REDACTED]

Sent from my iPhone

Urgent Favor

 CEO <ceo@spoofed.gmail.com>
To

11:35 AM

External Message

Dear X,

Are you available?

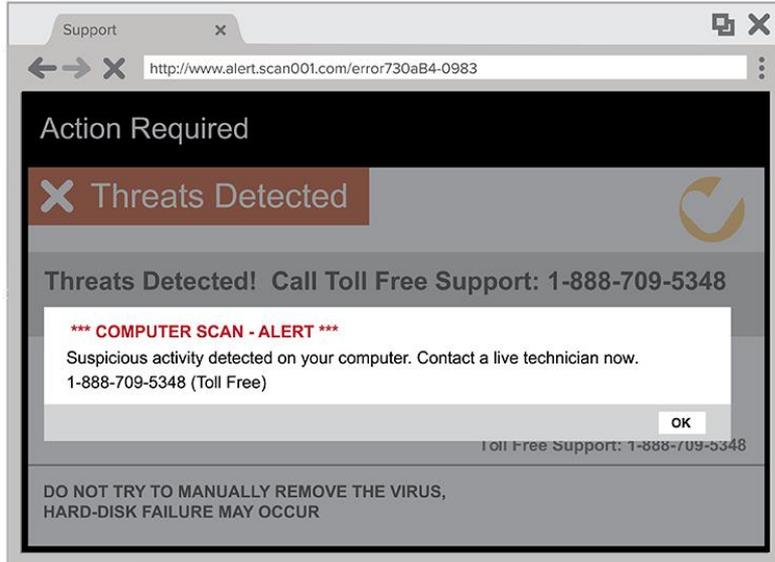
I need gift cards for a select group of clients and have to send them out in less than an hour. I would provide you with the type of gift cards and amount of each.

Sent from my iPad

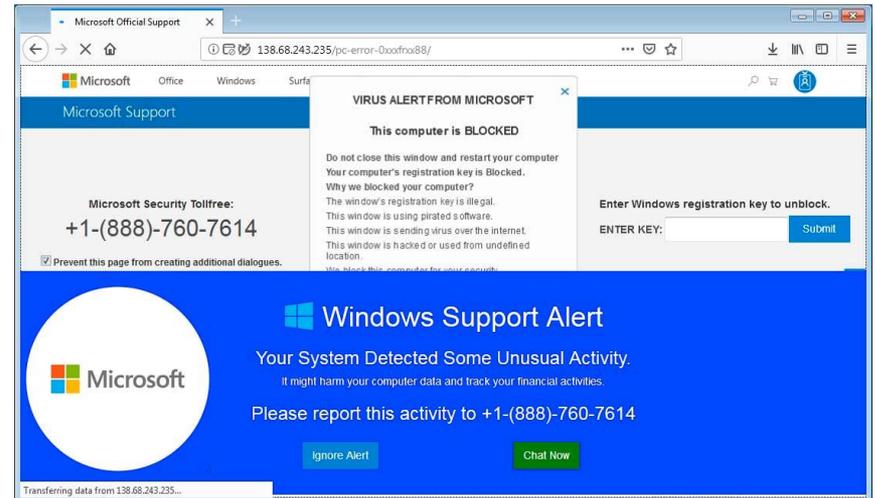
NOTE: This email originated from outside Chapman's network. Do not click links or open attachments unless you recognize the sender and know content is safe.



Tech Support Scams



Incident report submitted to NJCCIC:
Amount stolen was more than \$838,200.00.



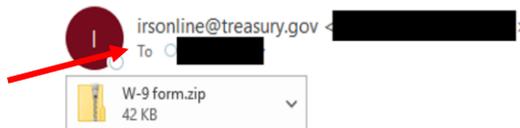


Email-Based Threats



Government Impersonation

Almost always see display name spoofing



Display name does not match sender email address



Attached please find your W-9 for [redacted]nj. Password is 5893627.

Password for attachment included in the same email

Let me know if you would like a hard copy mailed as well.

Respectfully, ← Misspelling

Treasury Department
1500 Pennsylvania Avenue, NW
Washington, D.C. 20220
Email: info@irs.gov
<https://www.irs.gov>

The IRS does not initiate contact with taxpayers by email





Impersonation/Branding

Display name spoofing

[EXTERNAL] Important Security Alert



PayPal <service@intl.ponline.com>

To Customer Service

Branding



Dear Valued Customer,

Our records show that your PayPal account might have been compromised by an unauthorized third party.

An attempt to use your account was blocked today therefore as a security measure we have placed your account on hold until this concern is resolved.

[Resolve Your Concern Now](#)

To see all the transaction details, please log into your PayPal account.

Yours sincerely,

PayPal

[Help Center](#) | [Security Center](#)

Please do not reply to this email because we are not monitoring this inbox. To get in touch with us, log in to your account and click "Contact Us" at the bottom of any page.

Copyright © 1999-2015 PayPal Inc. All rights reserved.



Display Name Spoofing

General Labels Inbox **Accounts and Import** Filters and Blocked Addresses Forwarding and POP/IMAP Add-ons Chat and Meet Advanced

Offline Themes

Change account settings: [Change password](#)
[Change password recovery options](#)
[Other Google Account settings](#)

Using Gmail for work? Businesses get yourname@example.com email, more storage, and admin tools with Google Workspace. [Learn more](#)

Import mail and contacts: Import from Yahoo!, Hotmail, AOL, or other webmail or POP3 accounts.
[Learn more](#) [Import mail and contacts](#)

Send mail as: **Krista Valenzuela** <[redacted]@gmail.com> default **edit info**
(Use Gmail to send from [redacted] addresses) [make default](#) [edit info](#) [delete](#)
[Learn more](#)

Check mail from other accounts: [Learn more](#)

Grant access to your account: (Allow others to read and act on your behalf) [Learn more](#)

Gmail - Edit email address - Google Chrome

mail.google.com/mail/u/0/?ui=2&ik=1858a4b2938jsver=W1uISxC0lqY.en.es...

Edit email address

Edit information for [redacted]@gmail.com
(your name and email address will be shown on mail you send)

Name: Krista Valenzuela (your name in Google accounts)
 Vending Machines LLC

Email address: [redacted]@gmail.com
[Specify a different "reply-to" address](#) (optional)



Spoofer Malicious Email

[EXTERNAL] Invoice #23



Vending Machines LLC <financedept@vendingmachinesllc.com>
To Valenzuela, Krista



2:10 PM

*** CAUTION ***

This message came from an EXTERNAL address [REDACTED]@gmail.com). **DO NOT** click on links or attachments unless you know the sender and the content is safe. **Suspicious?** Forward the message to spamreport@cyber.nj.gov.

Good Afternoon Ms. Valenzuela,

The amount of \$123,456.00 is due to Vending Machines LLC for recent services rendered and is due by May 1, 2022. Please provide payment to Bank of America account #1234567890.

Best Wishes and Warmest Regards,
John Smith, Accounts Receivable
Vending Machines LLC
vendingmachinesllc.com



[EXTERNAL] Invoice #23



Vending Machines LLC <fi... 2:11 PM
Valenzuela, Krista

*** CAUTION ***

This message came from an EXTERNAL address [REDACTED]@gmail.com). **DO NOT** click on links or attachments unless you know the sender and the content is safe. **Suspicious?** Forward the message to spamreport@cyber.nj.gov.

Good Afternoon Ms. Valenzuela,

The amount of \$123,456.00 is due to Vending Machines LLC for recent services rendered and is due by May 1, 2022. Please provide payment to Bank of America account #1234567890.



Compromised Accounts

- Attack vectors include **email-based** threats or the use of brute force/**credential stuffing** attacks.
- A threat actor may target a user in order to gain **access to their email account**.
- This allows them to conduct **further attacks** from a **legitimate** account.

What if your account is compromised?

- Change password (for this and other accounts), enable MFA.
- Check for auto-forward or reply-to rules.



Compromised Accounts – BEC

Links, not files.

[EXTERNAL] Statements

 To  <@12.nj.us>

[↩ Reply](#) [↩ Reply All](#) [→ Forward](#) [⋮](#)

Wed 4/13/2022 12:24 PM

 Statements.pdf
89 KB

 P34726615.pdf
95 KB

Hi ,Kindly see attachment above and give feedback if any questions

Thank You



CONFIDENTIALITY NOTICE: The information contained in this e-mail, including any attachment(s), is confidential information that may be privileged and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient or if you received this message in error, then any direct or indirect disclosure, distribution or copying of this message is strictly prohibited. If you have received this confidential message in error please notify  by sending a return e-mail; delete this message; and destroy all copies, including attachments



Thread Hijacking

[EXTERNAL] RE: [REDACTED]



To [REDACTED]



Please open the attached Excel spreadsheet to see pay dates on requested loads payable.

[REDACTED]
Tel 044-019-1510 Fax 044-532-2599
Mobile 090-1712-6818
[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]

Please let me know of your availability during the following:

- Entire week of 4/2, except for late in the afternoon (after 3:30) on Wednesday 4/4
- The following week on 4/9 & 4/10

Thanks

[REDACTED]
[REDACTED]
[REDACTED]

New Jersey [REDACTED]
[REDACTED]
Trenton, New Jersey 08625
[REDACTED]
[REDACTED]

Post network compromise spearphishing campaigns targeting contacts of compromised network users.

Emails contain legitimate conversation threads but often come from external email addresses, using display name spoofing to appear authentic.



Cyber Resiliency



Increase Resiliency

Segment
Networks

Enable MFA for
ALL Accounts
& Users

Keep
Systems/Apps
Updated

Endpoint
Detection &
Response

Delete Unused
Programs &
Applications

Maintain
awareness

Establish &
Update
Inventory

Reduce External
Exposure

Application
Allowlists

Limit
Acceptable File
Types

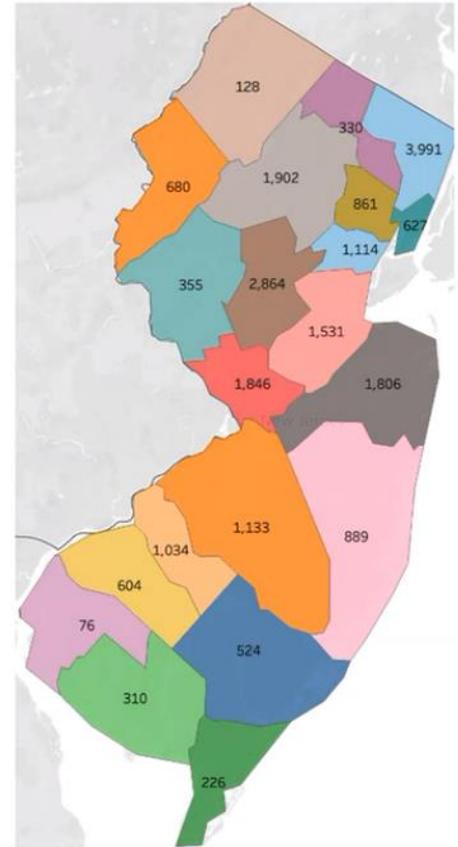
COOP/DRP
TTX



NJCCIC Services to Public Sector Organizations

Collective Defense:

- Bulletins, Alerts, Advisories
- Threat Briefings
- Website, Portal, Social Media
- Risk Management Services
 - Attack Surface Management
 - Security Scorecard
 - Risk Assessments
- Incident Reporting
- Limited Incident Response
- Statewide Threat Grid (Albert Sensors)
- Training
 - Instructor-led
 - Self-paced
 - Cyber Range
- Notifications – UHBP, Vulnerabilities, Risky Services





Domain and IP Monitoring Services

Provide domains, IPs/ranges, and contacts in order to begin receiving services (such as that on the next slide) and ensure you receive accurate information.



NJCCIC Domain and IP Monitoring Services

The NJCCIC provides risk and threat monitoring services to all NJ public sector organizations at no cost. Services include but are not limited to: Attack Surface Management, Misconfiguration Identification, Risky Services Exposure, Spearphishing Weakness, Unsupported OS and Software Versions, Web Application Weaknesses, Compromised Credentials, Risk Assessments and Risk Scoring. To ensure the NJCCIC is accurately identifying potential threats to your organization/agency, please complete and return this form to the NJCCIC at njccic@cyber.nj.gov.

Organization/Agency Name

Full Organization/Agency Name:	
--------------------------------	--

Internet Footprint

Public IP Range(s):	
Primary Domain(s):	
Sub-Domain(s):	

Security Event Escalation

A Security Event would generally include traffic meeting the criteria of a validated attack or malicious activity posing a high risk to the organization's environment, where immediate response to the event is required to avoid additional impact. Examples of this include traffic relating to a network intrusion, account compromise, data exfiltration, or exploitation of a known vulnerability. The NJCCIC will contact your organization/agency regarding Security Events via phone call or email. To ensure the NJCCIC can provide you timely notification of a Security Event, please provide the contact information of the individual(s) in your organization who should be notified:

Contact Information

Primary Contact's Full Name:	
Work Phone:	
Mobile Phone:	
Home Phone:	
E-mail:	

Secondary Contact's Full Name:	
Work Phone:	
Mobile Phone:	
Home Phone:	
E-mail:	

Please complete and submit this form to the NJCCIC at njccic@cyber.nj.gov



NJCCIC Services

B 88

 70	NETWORK SECURITY Detecting insecure network settings
 90	DNS HEALTH Detecting DNS insecure configurations and vulnerabilities
 100	PATCHING CADENCE Out of date company assets which may contain vulnerabilities or risks
 100	ENDPOINT SECURITY Detecting unprotected endpoints or entry points of user tools, such as desktops, laptops, mobile devices, and virtual desktops
 100	IP REPUTATION Detecting suspicious activity, such as malware or spam, within your company network
 78	APPLICATION SECURITY Detecting common website application vulnerabilities

 70 NETWORK SECURITY Detecting insecure network settings					
 HIGH SEVERITY	2 findings	 MEDIUM SEVERITY	1 finding	 LOW SEVERITY	1 finding
Certificate Is Revoked	0	Apache Cassandra Service Observed	0	Certificate Lifetime Is Longer Than Best Practices	0
Elasticsearch Service Observed	0	Apache CouchDB Service Observed	0	Certificate Without Revocation Control	1
Industrial Control System Device Accessible	0	Certificate Is Expired	0	FTP Service Observed	0
MongoDB Service Observed	0	Certificate Is Self-Signed	1	IP Camera Accessible	0
Neo4j Database Accessible	0	Certificate Signed With Weak Algorithm	0	LDAP Server Allows Anonymous Binding	0
Oracle Database Server Accessible	0	LDAP Server Accessible	0	Telnet Service Observed	0
SSH Software Supports Vulnerable Protocol	0	Microsoft SQL Server Service Observed	0		
SSL/TLS Service Supports Weak Protocol	2	MySQL Service Observed	0		
		PPTP Service Accessible	0		
		PostgreSQL Service Observed	0		
		RDP Service Observed	0		
		Redis Service Observed	0		
		Remote Access Service Observed	0		
		SMB Service Observed	0		
		SSH Supports Weak Cipher	0		
		SSH Supports Weak MAC	0		
		TLS Service Supports Weak Cipher Suite	0		
		VNC Service Observed	0		
		rsync Service Observed	0		



NJCCIC Resources

[REPORT](#) ▾

[ABOUT](#)

[THREAT CENTER](#) ▾

[LEARN](#) ▾

[EVENTS](#) ▾

[JOIN](#) ▾

BUSINESS & GOVERNMENT RESOURCES

[NJ SIMS](#)

[Exception Request Form](#)

[Cyber Disaster Recovery](#)

[IT Security Publications](#)

[Election Security](#)

CYBERSECURITY BEST PRACTICES

[The Basics](#)

[Account Security](#)

CYBERSECURITY GUIDES

[Instructional Guides](#)

[Mitigation Guides](#)

[Social Engineering](#)

[Cyber Safety & Tips](#)

[AI, IoT, & Cryptography](#)

[This Is Security Series](#)

PRESENTATIONS

[General Information](#)

[Schedule A Presentation](#)



Connect with the NJCCIC



NJCCIC@CYBER.NJ.GOV



1-833-4-NJCCIC
(1-833-465-2242)



[@NJCYBERSECURITY](https://twitter.com/NJCYBERSECURITY)



[CYBER.NJ.GOV](https://www.cyber.nj.gov)